

# Choosing the right Surface devices for your police force

This guide will help you match the right surface to the right person



Find the most productive Surface solutions for the **Information worker**: at the station, HQ or working remotely from home.



Lock in the most collaborative solutions for the **Collaborative worker**: compiling information, creating reports and sharing analyses.



Identify the most flexible Surface solutions for the **Mobile officer**: out in the field, in the vehicle, at the scene of an incident.

Whether your officers are working out in the field, behind a desk, or collaboratively as part of an investigative team, the Surface range includes plenty of options and accessories to make their day-to-day life easier, safer and more productive. Here's how Surface supports your force, all the way through the operational chain:



Officer in the field receives an alert from head office on their Surface Go 3 LTE device, which stays connected to the internet without requiring Wi-Fi.



Officer logs in quickly and easily using Windows Hello on their Surface device, to get more detail.



The alert informs the officer there has been a minor traffic incident in the adjoining street. Officer is able to respond via a Teams chat to acknowledge their patrol will attend.



At the scene, the officer is able to take case notes using the Pen accessory, take images directly from the device, and record a quick video with observations.

**Need more advice in selecting the right Surface for your police force?**

**GET IN TOUCH** with your local Partner.



# Information workers



## Where:

- At the station
- At headquarters
- Remotely at a home office



## Typical responsibilities:

- Handle calls
- Manage administrative tasks
- Process paperwork
- Internal tasks –HR, marketing, IT, etc.



## Priorities:

- How can I do my job in a more flexible way?
- How can I get the support I need even when I'm working remotely?

## Most suited to:

### Surface Laptop 4

- Ultra slim, lightweight device for easy portability
- Up to 70% faster than its predecessor for effective seamless working
- Long battery life to effortlessly power a full day of video calls and app usage<sup>[1]</sup>
- Sophisticated built-in HD camera – look good in Microsoft Teams video calls, even in tough lighting conditions
- Keep control of sensitive information with a removable SSD (portable drive)<sup>[2]</sup>



## For extra performance add:

### Surface Headphones 2<sup>[3]</sup>



- Designed for all day comfort
- Ideal for call handlers with adjustable noise cancellation
- Better sound quality
- Longer battery life to suit a working day on the go

### Surface Dock 2



- Transforms a Surface laptop into device into a powerful desktop PC
- Faster charging and data transfer
- Easily adjusts for both home and office working

### Surface Mobile Mouse



- Ideal for a home office or working on the go
- Cord-free Bluetooth connectivity
- Easy scrolling
- Lightweight and portable
- Advises battery levels

To learn more about how the right Surface devices with Microsoft 365 and Teams can support your information workers, get in touch with your local Partner.





# Collaborative workers



## Where:

- At the station
- At headquarters
- Remotely at a home office



## Typical responsibilities:

- Searching through CCTV footage
- Collecting evidence
- Compiling reports
- Recording statements
- Collaborating as part of an investigative team



## Priorities:

- How can I maintain effective daily contact with my team?
- How can we best bring together different lines of enquiry and expertise?

## Most suited to:

### Surface Pro 8



- The most powerful computer in the Surface stable
- Flexes to fit in with changing demands and offers a number of different connectivity options.
- Use it as a laptop or present with multiple screens in desktop mode
- A robust battery means that power should span the longest working day
- Removable SSD (drive) to keep sensitive information secure
- HD cameras for clear photos and video calls

### Surface Hub 2S



- Work anywhere with this large interactive digital whiteboard which helps bring teams together
- Life size video with Microsoft Teams-certified mic array and 4K camera to support group video calls
- Runs essential apps to collaborate in real time
- Steelcase rollers for easy transport
- Two sizes – 50" and 85" to suit different budgets and locations

## For extra performance add:

### Surface Dock 2



- Brings an injection of power into each set-up
- Transforms a laptop Surface device into a powerful desktop PC
- Faster charging and data transfer suitable for a more collaborative office environment

### Surface Headphones 2<sup>[3]</sup>



- Designed for all day comfort
- Ideal for call handlers
- Adjustable noise cancellation
- Better sound quality
- Longer battery life to suit a working day on the go.

### Surface Pen



- The fastest pen yet, it supports any working environment in the office or on the field
- Virtually no lag for data capture in both words and images

To learn more about how Surface devices with Microsoft 365 and Teams can facilitate team work for your collaborative workers, get in touch with your local Partner.





# Mobile officer



## Where:

- Out in the field
- At the scene of an incident



## Typical responsibilities:

- Recording evidence
- Liaising with the public
- Checking status/incident updates and ensuring public safety

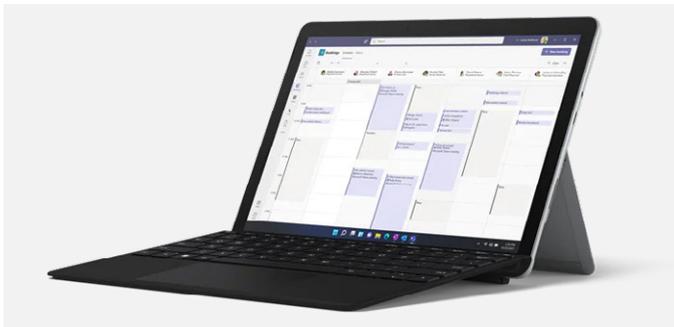


## Priorities:

- How can I get the information I need from HQ when I am out in the field?
- How can I best protect myself and the people I am serving?

## Most suited to:

### Surface Go 3 LTE



- Flexible for the front line, weighs just over 1kilo<sup>[4]</sup>
- Easy to transport between home and office
- Fast and powerful it runs policing apps seamlessly
- Built-in HD camera supports high quality video calls
- A powerful battery ensures all day connectivity with the option to use fast charging when more power is needed, more quickly<sup>[5]</sup>

### Surface Duo 2



- Mobile productivity powered by two screens for flexibility
- Superfast 5G gives a more stable connection and faster access to apps<sup>[6]</sup>
- Streamlines communication and collaboration – offering drag and drop across both screens
- Capture data virtually in real-time for enhanced communication on the go
- Dynamic triple lens camera to record incident activity
- Offers a Microsoft Teams experience second to none with the potential to view colleagues and content simultaneously

The ideal device for the force of the future

## For extra performance add:

### UAG Rugged Case for Surface



- A rugged non-slip case which protects valuable devices, the case offers 360 degree protection, without adding bulk
- A built-in kickstand and Surface Pen holder supports hands-free viewing on the go

### OtterBox Surface Duo 2 Case



- Protect the cutting-edge Duo 2 with this slim hard-shell case which keeps Duo 2 safe at home and on the go.

### Surface Pen



- Supports any working environment
- Out in the field, there's virtually no lag for data capture

### Surface Mobile Mouse



- Cord-free Bluetooth connectivity
- Ideal for a home office or working on the go
- Scrolls easily
- Lightweight and portable
- Reports on battery levels

To learn more about how Surface devices with Microsoft 365 and Teams can help your mobile officers wherever they are, get in touch with your local Partner.





**[1]** Surface Laptop 4 battery life: Up to 19 hours on Surface Laptop 4 13.5" AMD Ryzen™ 5 Microsoft Surface Edition; up to 17.5 hours on Surface Laptop 4 15" AMD Ryzen™ 7 Microsoft Surface Edition; up to 17 hours on Surface Laptop 4 13.5" Intel® Core™ i5; up to 16.5 hours on Surface Laptop 4 15" Intel® Core™ i7. Testing conducted by Microsoft in February 2021 using preproduction software and preproduction configurations of Surface Laptop 4. Testing consisted of full battery discharge with a mixture of active use and modern standby. The active use portion consists of (1) a web browsing test accessing 8 popular websites over multiple open tabs, (2) a productivity test utilising Microsoft Word, PowerPoint, Excel and Outlook, and (3) a portion of time with the device in use with idle applications. All settings were default except screen brightness was set to 150nits with Auto-Brightness disabled. Wi-Fi was connected to a network. Battery life varies significantly with settings, usage and other factors.

**[2]** This device does not contain user serviceable parts. Hard drive is only removable by an authorised technician following Microsoft provided instructions.

**[3]** Voice calling testing conducted by Microsoft in Feb 2021 using pre-release Surface Headphones + Dongle package with pre-release software. The dongle was plugged into Surface Laptop 3. Volume was set to 52% with maximum noise cancellation. Bluetooth Hands-Free profile was used. Testing consisted of full Surface Headphones battery discharge with a Microsoft Teams call until the Surface Headphones disconnected from the host device. Battery life depends on device settings, environment, usage and many other factors.

**[4]** Weight not including type cover.

**[5]** Battery life varies significantly based on usage, network and feature configuration, signal strength, settings and other factors. See [aka.ms/SurfaceBatteryPerformance](https://aka.ms/SurfaceBatteryPerformance) for details.

**[6]** 5G not available in all areas; compatibility and performance depends on carrier network, plan and other factors. See carrier for details and pricing.